



Configure. Control. Prioritize. Monitor.

ExperienceIQ®

Manage profiles, assign devices, configure restrictions, prioritize network traffic, set time limits, and monitor internet activity from a single interface within the CommandIQ® app.



Personalized Control for Your Connected Home

Whether you're streaming, gaming, working, learning, or simply staying connected, ExperienceIQ® gives you easy-to-use tools to customize internet access, prioritize what matters most, and create the online experience that's right for your home.

Step 1: Create Profiles

Profiles allow settings to be applied to specific users and their assigned devices.

1. Select People
2. Tap Add Profile
3. Enter a profile name
4. Assign devices
5. Save

A profile can include multiple devices and can be updated at any time.

Step 2: Configure Restrictions

Configure content and access controls for individual profiles or across your network.

Configure:

- Content categories
- Website blocking
- Application blocking
- Safe Search
- YouTube Restrictions

Settings can be applied to individual profiles or across the network.

Step 3: Manage Time Limits

Create schedules and usage limits for connected devices and activities.

Configure:

- Daily limits
- Scheduled access
- Recurring schedules
- Internet pause schedules

Step 4: Prioritize What Matters

MyPriorities™

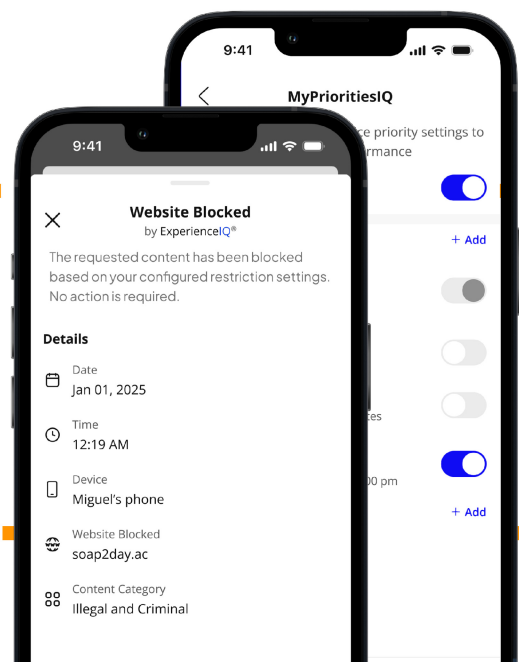
Prioritize network traffic for selected applications, activities, and devices.

- Select activities or devices
- Arrange priorities
- Save settings

MyPriorities automatically manages traffic according to your preferred order.

Key Features

- Profiles
- Restrictions
- Time Limits
- MyPriorities™
- Pause Internet
- Activity Monitoring



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Network Restrictions

Configure filtering settings that apply across your network.

Features include:

- Content category restrictions
- Safe Search
- YouTube Restrictions
- Ad-blocking categories
- Network-level filtering

People Restrictions

Manage controls for individual profiles.

Features include:

- Content restrictions
- Website blocking
- Application blocking
- Device assignment

Settings apply only to devices assigned to the selected profile.

Time Limits

Control when and how long internet access is available.

Features include:

- Daily usage limits
- Scheduled internet access
- Recurring schedules
- Activity-based controls

Settings can be adjusted at any time through the CommandIQ® app.

MyPriorities™

MyPriorities allows you to prioritize traffic for the applications, devices, and activities that matter most.

Features include:

- Application prioritization
- Device prioritization
- Activity prioritization
- Priority ordering

Traffic is automatically managed based on configured priorities.

Monitor Activity

The ExperienceIQ dashboard provides visibility into network activity and active controls.

Dashboard information may include:

- Ads blocked
- Active restrictions
- Configured profiles
- Activity summaries

Review dashboard information to verify configurations and monitor active controls.

Quick Changes

Modify settings at any time:

1. Open CommandIQ®
2. Select ExperienceIQ®
3. Update settings
4. Save changes

Changes take effect automatically after they are saved.

Visit CarolinaConnect.com for additional information, how-to videos and FAQs.



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